

Date: 14 March 2014

Ref No: 45/2014

Service Hotline

Incorrect High Low values populated for Indices J251, J330 & J331

Please take note of a technical issue where the High / Low field values contain the previous day's closing value which should not be the case. The High / Low data cannot be populated in the indices intraday as this data is unavailable end of day.

The following Indices will be populated with High / Low values of 0, once we have deployed the change in production:

- J331 FTSE/JSE Growth index
- J330 FTSE/JSE value Index
- J251 FTSE/JSE Preference Share index

Please note the affected record types will be corrected in due course (We do not have a confirmed deployment date at this stage) however in the interim please ignore this field.

The JSE apologises for the inconvenience caused.

If you have any queries please direct them to customersupport@jse.co.za

Markets / Service (s):

Indices EOD Service

Environment(s):

- Production

Additional Information:

Contact:

For further information please contact Customer Support:

011 520 7777 or email
Customersupport@jse.co.za